

TSE

MÜŞTERİ MEMNUNİYETİ YÖNETİM SİSTEMİ BELGESİ CUSTOMER SATISFACTION MANAGEMENT SYSTEM CERTIFICATE



TÜRK STANDARLARI ENSTİTÜSÜ
bu belge ile

HELVACIZADE GIDA İLAÇ KİMYA SAN. VE TİC. A.Ş.
BÜYÜKKAYACIK OSB MAH. GÜZELKONAK SOK.
NO:8 SELÇUKLU -
KONYA / TÜRKİYE

TURKISH STANDARDS INSTITUTION
hereby certifies that the organization

HELVACIZADE GIDA İLAÇ KİMYA SAN. VE TİC. A.Ş.
BÜYÜKKAYACIK OSB MAH. GÜZELKONAK SOK.
NO:8 SELÇUKLU -
KONYA / TÜRKİYE

M - C
TSE - ISO
10002

Kuruluşunun TS ISO 10002:2014 şartlarına uygun bir MÜŞTERİ
MEMNUNİYETİ YÖNETİM SİSTEMİ'ne sahip olduğunu onaylar.

has a CUSTOMER SATISFACTION MANAGEMENT
SYSTEM which fulfills the requirements of the TS ISO
10002:2014

Belge kapsamı Ek'te verilmiştir

Scope of the certificate is given in annex

TÜRK STANDARLARI ENSTİTÜSÜ
TURKISH STANDARDS INSTITUTION

SİSTEM BELGELENDİRME GRUP BAŞKAN V.
VICE HEAD of SYSTEM CERTIFICATION GROUP

ALPER KARA

Bu belge belgelendirme şartlarına
uygunluk sağlandığı sürece geçerlidir.

Bu belge, Türk Standardları Enstitüsü'nün kuruluşu hakkındaki 132 sayılı kanun uyarınca verilmiştir.
This certificate is issued in accordance with the Law No. 132 establishing Turkish Standards Institution.

Belge No / Certificate No	MY-001/09-R14
Belge Tarihi / Date of Certificate	17.02.2020
Geçerlilik Tarihi / Valid Until	12.03.2021
Revizyon Tarihi / Date of Revision	17.02.2020
İlk Belge Tarihi / Initial Certification Date	29.06.2009

This certificate is valid provided that compliance
with the certification requirement is maintained.

TSE

MÜŞTERİ MEMNUNİYETİ YÖNETİM SİSTEMİ BELGESİ
CUSTOMER SATISFACTION MANAGEMENT SYSTEM CERTIFICATE
EK / ANNEX



Belge No / Certificate No: **MY-001/09-R14**

Belge Tarihi / Date of Certificate: **17.02.2020**

Belgeli Kuruluş Adı, Adresi:

Name and Address of the Certified Organization:

HELVACIZADE GIDA İLAÇ KİMYA SAN. VE TİC. A.Ş.
BÜYÜKKAYACIK OSB MAH. GÜZELKONAK SOK.
NO:8 SELÇUKLU -
KONYA / TÜRKİYE

M - C
TSE - ISO
10002

Scope of the Certificate:

TS ISO 10002:2014

SINCE 12.03.2018;

PRODUCTION OF

- REFINED OILS THAT ARE NAMED ITS VEGETABLE
- COLD PRESSURIZED NATURAL OILS THAT ARE NAMED ITS VEGETABLE
- OLIVE OIL
- MILLED PRODUCTS

Belge Kapsamı:

TS ISO 10002:2014

12.03.2018 TARİHİNDEN İTİBAREN;

- BİTKİ ADI İLE ANILAN RAFİNE YAĞLAR
- BİTKİ ADI İLE ANILAN SOĞUK PRESLENMİŞ NATÜREL YAĞLAR
- ZEYTİNYAĞI
- ÖĞÜTÜLMÜŞ ÜRÜNLER

ÜRETİMİ



THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

TSE has issued an IQNet recognized certificate that the organization:

HELVACIZADE GIDA İLAÇ KİMYA SAN. VE TİC. A.Ş.

BÜYÜKKAYACIK OSB MAH. GÜZELKONAK SOK. NO:8 SELÇUKLU -
KONYA / TÜRKİYE

has implemented and maintains a

CUSTOMER SATISFACTION MANAGEMENT SYSTEM

which fulfills the requirements of the following standard:

TS ISO 10002:2014

Issued on: 17-02-2020

Expires on: 12-03-2021

This attestation is directly linked to the IQNet Partner's original certificate and shall not be used as a stand-alone document

Registration Number : TR-MY-001 / 09-R14



Alex Stoichitoiu
President of IQNet

Alper Kara
Vice Head of System Certification Group



IQNet Partners:*

AENOR Spain AFNOR Certification France APCER Portugal CISQ Italy
CQC China CQM China CQS Czech Republic Cro Cert Croatia DQS Holding GmbH Germany FCAV Brazil
FONDONORMA Venezuela ICONTEC Colombia Inspecta Sertifiointi Oy Finland INTECO Costa Rica
IRAM Argentina JQA Japan KFQ Korea MIRTEC Greece MSZT Hungary Nemko AS Norway NSAI Ireland
NYCE - SIGE México PCBC Poland Quality Austria Austria RR Russia SII Israel SIQ Slovenia
SIRIM QAS International Malaysia SQS Switzerland SRAC Romania TEST St Petersburg Russia TSE Turkey YUQS Serbia
IQNet is represented in the USA by: AFNOR Certification, CISQ, DQS Holding GmbH and NSAI Inc.



THE INTERNATIONAL CERTIFICATION NETWORK

Annex to IQNET Certificate Number :TR-MY-001/09-R14

Name and Address of the certified organization

HELVACIZADE GIDA İLAÇ KİMYA SAN. VE TİC. A.Ş.

BÜYÜKKAYACIK OSB MAH. GÜZELKONAK SOK. NO:8 SELÇUKLU - KONYA / TÜRKİYE

Scope of the Certificate

SINCE 12.03.2018;

PRODUCTION OF

- REFINED OILS THAT ARE NAMED ITS VEGETABLE
- COLD PRESSURIZED NATURAL OILS THAT ARE NAMED ITS VEGETABLE
 - OLIVE OIL
 - MILLED PRODUCTS

This annex is only valid in connection with the above-mentioned certificate